# A unique home in the heart of Margate





Our mission is to promote independence and provide person centred support & care to our residents.

#### **Terrance House**

7-19 Belgrave Road, Margate, CTg 1XQ.

01843 224 879

info@terrancehouse.co.uk



Terrance House is an established care home offering professional, supportive care in a friendly, welcoming environment for adults (18+) with ongoing mental health issues.

The homely atmosphere is created by our staff team, who have been carefully selected, not only for their professional ability but also for their commitment to making a difference to the people who choose to live with us.

We can enhance their quality of life and provide peace of mind in a safe and friendly environment. The commitment of our team is to provide round the clock personal care and companionship with warmth compassion, safety and competence.

Our residential home emphasises the personal needs of each resident placed in our care, to enhance their quality of life and daily experiences By delivering a range of flexible support services, we will ensure people with challenging needs are as independent as possible and connected to their local communities.

Through recovery focused support, we encourage and support people with mental health needs to take control of their own lives as much as they possibly can.

By listening to our residents and their loved ones and understanding what matters most to them, we will ensure that we deliver exceptional residential care and support.





#### **Extensive Facilities**

Comfortable and generous communal areas within beautiful, homelike surroundings.

- 48 Single Rooms
- En-Suite Toilets.
- Refurbished Bath & Shower Rooms
- Dining Rooms
- Television & Quiet Lounges
- Medical Room
- In-House Confectionery Shop
- · Garden Area



#### **Residents Rooms**

Terrance House strives to give the residents every comfort to make their stay homely and safe.

All the bedrooms are single, tastefully decorated and have co-ordinated furnishings and vanity units.

Every bedroom, bathroom and toilet is directly linked to our attendant request system.

Residents can personalise their rooms, choose colours, as well as, bring their own pictures and items of furniture.



Family and friends are always welcome and visits by prospective clients are encouraged. You can drop in at any time, an appointment is not necessary.





### **Dining**

We consider all mealtimes to be social occasions, where people can enjoy nutritious home-cooked food in an environment suited to their needs.

The home uses fresh and local ingredients that are prepared and cooked by our experienced on-site chefs. There is always a selection of freshly baked cakes on offer throughout the day, along with healthy snacks.

We can cater for any dietary requirement and encourage friends and relatives to join us at mealtimes. We liaise with a dietitian on all special nutritional requirements.

Our menus change seasonally and meals are regularly sampled by the management team to ensure that the food we provide is nutritional, well-presented and flavoursome.



#### **Professional Care**

All residents at Terrance House are encouraged to be involved in developing their own personalised plan of care which focuses on how they choose to live their lives.

Individuality is respected and they are supported to make decisions to ensure the best outcomes are always achieved.





## Enjoying life to the full

Theme Days
Residents Meetings
Cinema Trips
Concerts
Snooker
Table Tennis
Bingo
Card Games
Entertainers
Family Welcome

#### **Activities**

We offer a diverse range of person centred activities, taking into consideration the needs and wishes of all our residents.

These are organised by our experienced, dedicated activities coordinators.

We also organise a wide range of simple day-time activities including dominoes, bingo and card games.

Regular sessions are led by a qualified instructor which feature fun games and seated mobility exercises.

We organise regular trips to local attractions, as well as, places of interest in and around the Kent coast and countryside. The home prides itself on making contacts with the local community, including local churches and libraries.









#### **Directions**

By Rail: 9 min (0.5 mile)

via Hall by the Sea Rd

Mostly flat

- 1. Walk east
- 2. Turn right towards Station Approach
- 3. Turn left onto Station Approach
- 4. Turn left to stay on Station Approach
- 5. At the Roundabout, 2nd exit onto Marine Terrace
- 6. Turn right onto Hall by the Sea Rd
- 7. Continue straight to stay on Hall by the Sea Rd
- 8. Turn right onto Belgrave Rd/A254
- 9. Terrance House will be on the left

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**TEL** 01843 224 879

EMAIL
info⊚terrancehouse co ul